Motel 6 continues to ignore smoke alarms by putting people in rooms with faulty or no smoke alarms. This has gone on for about 3 months; when I first got there, room 107 had a beeping smoke alarm within a few days. I told Motel 6 about it; while attempts were made to fix it I am still listening to the same alarm in that room. Walls are thin there--I hear conversations, fights and/or other "events" easy--I listened to a beeping alarm last night all night long. It began about 8:30 AM yesterday continuing to now; Motel 6, though, walks right by the problem--that's what Motel 6 did this morning, gave me a roll of toilet paper then walked right by a beeping smoke alarm in 107--that room was skipped. Motel 6 also ignored it yesterday; it will beep again tonight all night long is what will happen. The first persons Motel 6 put in that room with that alarm was over a month ago; I told Motel 6--its response was putting someone in that room--as discussed/agreed long ago w/Motel 6, a beeping smoke alarm is "distracting." Despite so, people are in that room, anyway, with the alarm beeping the entire time they're there. But I don't expect anyone to believe that--Motel 6 knows that's a hard sell so instead of fixing ALL of their faulty alarms told me recently that what I was hearing in 107 was "All in my mind." Speaking of crazy, someone moved from room 105; to my knowledge, there was never a problem with the alarm in that room--but that alarm is also farther away--107's alarm is probably where my alarm is in my room--is why I can hear 107's clearly as I have for the past TWO days. At any rate, 105's alarm began beeping, too; when I paid my rent last Friday, I notified Motel 6 of room 105's alarm. Nothing was done about it--until someone checked into room 105 that night--several people. I told my new neighbors what Motel 6 hooked them up with--they disconnected the smoke alarm. Some people, however, don't do that; they let it beep for days. And so does Motel 6 that has done all it can to grind me on the issue: "I am the only one talking about it" but that isn't true, either--the alarms themselves are doing "their jobs" for me. A problematic smoke alarm beeps around once a minute--24/7 which is probably > hundreds of times. While I am not on the property all day any day of the week Motel 6 is always there. I doubt the property is ever unattended although it might be: another smoke alarm was beeping/out by the front desk for about a month. When I began telling Motel 6 about what I kept hearing in room 107--when people are both in and out of the room--I pointed out room 103 that also had a beeping alarm. Nothing was done about 103's for about a month; I later became aware of the one out by the front desk. I've realized I got a call from Motel 6 yesterday but did not pick-up; but nor did they call my room yesterday--they have in the past, though, to offer me a deal on the rent or to remind--if not tell me, the rent is due by 11:00, or if I'll pay early. If you don't pay (by 11) they lock the room via the front desk or tend to--Motel 6 also ignores problems in the event you're "the only one talking about it." But I remain the majority, not the minority ignored and told I'm nuts; I am 1 person but 4 people run the property: 5 people are aware of a problem + several smoke alarms telling all 5 of us something is wrong. I cannot go into rooms and fix alarms--it's why I got stuck last night listening to a beeping smoke alarm next-door. Because details sometimes matter, who is in that room now has a swastika on his back and "REDNECK" tattooed around his neck. His opinion on this or anything else is of no interest to me. Brittany Brown--seen on WHKY the last time she was busted and often the Motel 6 parking lot when she isn't staying there--has also rented room 107. She, too, allowed the alarm to beep the entire time she was in that room; and so did the Johns. I have no control over those persons but do have control over Motel 6 who prefers head games, excuses, delays, and blame over what Motel 6

knows is a requirement, anyway. When I told motel 6 that they could not allow this to continue--that they were required to stay on top of this--Motel 6 told me they were entirely aware of that! But they do it, anyway, so need to be regulated; they should be jailed for selling me and others faulty product and continuing to put people at risk--they do not advertise this problem but should. I am sick to death of talking about it but am much more sick to death of hearing it; they have successfully ground me to no end on probably the property's most important issue--while plumbing the laundry room and faulty lighting, neither of which are life and death issues, that took awhile and cost much more. I need an outside witness--there are plenty of trespassers, loiterers, drug dealers and hookers to help me on this, some of whom I now know due to how often they hang around to do business in between arrests thanks aw

I am actually not familiar with the names of persons working there but Google is--two are listed but a 66 year-old person has never called me; someone has called me a few times but he also has one of those names hard to remember if I can say it--he also doesn't look 38 years old. Who these people are are unimportant--if they're behind the front desk they work there--if they have a Motel 6 shirt which they sometimes do, they work there. I have dealt with the housekeeper on this more than anyone but housekeepers aren't maintenance--a cheap fix handed to the unqualified isn't working; this is a maintenance problem the same as a plumbers fixed the laundry room and electricians a flashing light. Those were recent fixes; as discussed with Motel 6 that building is relatively new--smoke alarms last for years. There is something wrong with the alarms or they kept the old ones and need new ones--telling me it's "all in my mind" doesn't help at 4 AM when I am dealing with the same problem--that I can't get to because it's next-door but I can hear clearly, believe me--that alarm next-door is near the wall near me the same as my alarm is farthest away from me in my room. They are walking by this problem making them the problem, not the alarms. The choices they are making is clear: all the wrong choices. I am being diminished and ignored--discriminated against for being the only one pointing out the problem and specifics, like if too much power is ruining new batteries and other ideas all of which was a waste of time--as they continue to rent

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9001 Mail Service Center
Raleigh, NC 27699-9001
consumer@ncdoj.gov

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